

6th Annual Quality and Safety Symposium



November 14–15, 2018

Medical Alumni Auditorium – E331 GH
(Elevator BE, Level 3)

Provided by

University of Iowa Hospitals and Clinics and the University of Iowa Roy. J and Lucille A. Carver College of Medicine

In partnership with:

UI Department of Internal Medicine; UI Department of Pharmaceutical Care and College of Pharmacy; Clinical Quality, Safety, and Performance Improvement Office; Department of Nursing Services & Patient Care; UI Department of Surgery; Office of Operational Excellence; Iowa City Veterans Affairs Health Care System

Sponsored by:

UI Department of Internal Medicine; UI Department of Pharmaceutical Care and College of Pharmacy; UI Department of Nursing and Patient Care Services; UI Department of Emergency Medicine; UI Department of Family Medicine; UI Department of Neurosurgery; UI Department of Ophthalmology; UI Department of Orthopedics; UI Department of Pathology; UI Department of Psychiatry; UI Department of Urology; Society of Hospital Medicine – Iowa Chapter

REGISTRATION

To register go to medicine.uiowa.edu/cme/
and click on Upcoming Programs.

Contact information:

CME Division
University of Iowa Carver College of Medicine
100 CMAB
Iowa City, Iowa 52242-1101
tel 319.335.8599



PURPOSE

The overarching goal of health care delivery is to provide safe, high quality care for patients. The Quality and Safety Symposium provides a unique inter-professional forum for health care providers with a wide range of experience in quality and safety to come together to learn about principles of initiatives, resources, and strategies, and quality and safety to apply to their own practice. It also provides a unique opportunity for networking and collaboration.

Patients and families are powerful advocates to improve the quality and safety of health care delivery, yet they are underutilized as a resource. The focus of the 6th Annual Quality and Safety Symposium is to provide participants with strategies and resources that promote patient and family advocacy in quality and safety and recognize the importance of patients and families in promoting a culture of safety.

INTENDED AUDIENCE

Those involved in the delivery of health care in both clinical or non-clinical roles ranging from beginners to leaders in health care improvement

OVERALL PROGRAM OBJECTIVES

Upon completion of this program, the learner should be able to:

1. Discuss key components necessary to promote a culture of safety
2. Identify strategies and resources that encourage and support patients' and families' advocacy in quality and safety in health care
3. Identify initiatives and resources in quality and safety that can be applied to their work
4. Collaborate, educate, and innovate in quality and safety

LOCATION AND PARKING

The poster session and reception will take place from 5 to 7 p.m., Wednesday, Nov. 14, in the Medical Education and Research Facility (MERF) Atrium, 375 Newton Road, Iowa City. Parking is available in the Newton Ramp on Newton Road. Walk across Newton Road to enter MERF. The Atrium is on the first floor.

The symposium will take place from 8 a.m. to 4 p.m., Thursday, Nov. 15, at University of Iowa Hospitals and Clinics, 200 Hawkins Drive, Iowa City, in the Medical Alumni Auditorium, E331 GH (Elevator BE, Level 3).

Hospital Parking Ramp 1 offers the nearest parking. Parking rates will apply. After parking, exit the ramp toward the hospital, and enter through the West Entrance. Proceed all the way down the long hallway. Take Elevator BE to Level 3. The auditorium will be on your left as you exit the elevator.

CONTINUING EDUCATION CREDIT

Continuing education credits will be available for physicians, nurses, and pharmacists. All other health care professionals will receive a certificate of completion. It is the responsibility of each attendee to determine if the continuing education programs they attend meet the requirements of their professional licensure board.

The University of Iowa Roy J. and Lucille A. Carver College of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Physician: The University of Iowa Roy J. and Lucille A. Carver College of Medicine designates this live activity for a maximum of 5.25 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurse: 5.25 contact hours will be granted by University of Iowa Hospitals and Clinics Department of Nursing (IBN Approved Provider #34). Participants must attend the entire program to receive full credit. Questions concerning nursing credits should be directed to the Nursing Clinical Education Center at 319-356-4304.

Pharmacist: CEI is accredited by the Accreditation Council for



Pharmacy Education as a provider of continuing pharmacy education. Following completion of the online activity exam and evaluation (accessible at www.CEImpact.com via a CPE Access Code following the activity), participants will be able to access their CPE Statement of Credit on CPE Monitor, MyCPEMonitor.net (<https://nabp.pharmacy/cpe-monitor-service/>). No partial credit will be given for this activity.

Pharmacists will receive 5.25 contact hours or 0.525 CEU of continuing pharmacy education for participation in the entire conference. The ACPE UAN for this knowledge-based CPE activity is 0107-9999-18-298-LO5-P.

Disclosure policy: Everyone in a position to control the content of this educational activity will disclose to the CME provider and to attendees all relevant financial relationships with any commercial interest.

Determination of educational content for this program and the selection of speakers are responsibilities of the program committee. Firms providing financial support did not have input in these areas.

The University of Iowa prohibits discrimination in employment, educational programs, and activities on the basis of race, creed, color, religion, national origin, age, sex, pregnancy, disability, genetic information, status as a U.S. veteran, service in the U.S. military, sexual orientation, gender identity, associational preferences, or any other classification that deprives the person of consideration as an individual. The university also affirms its commitment to providing equal opportunities and equal access to university facilities. For additional information on nondiscrimination policies, contact the Director, Office of Equal Opportunity and Diversity, the University of Iowa, 202 Jessup Hall, Iowa City, IA, 52242-1316, 319-335-0705 (voice), 319-335-0697 (TDD), diversity@uiowa.edu.

Individuals with disabilities are encouraged to attend all University of Iowa sponsored events. If you are a person with a disability who requires an accommodation in order to participate in this program, please contact the Continuing Medical Education Division in advance at 319-335-8599.

AGENDA

WEDNESDAY, NOVEMBER 14

MERF Atrium

5–7 pm **Reception and Poster Session** (No CME/CE)
Refreshments and light snacks provided

For information about the poster session please contact:
Wendy Fiordellisi, MD, MS – wendy-fiordellisi@uiowa.edu

THURSDAY, NOVEMBER 15

Medical Alumni Auditorium

E331 GH (Elevator B, Level 3)

7:30 a.m. **Registration**
Coffee and continental breakfast provided

8 a.m. **Welcome and History of Symposium**
Krista Johnson, MD, MME;
Mike Brownlee, PharmD, MS
Symposium co-chairs

8:05 a.m. **Opening Statements**
Brooks Jackson, MD
Dean, Carver College of Medicine

8:10 a.m. **Update on Quality Initiatives**
Mike Edmond, MD, MPH, MPA
Chief quality officer, UI Hospitals and Clinics
Geeta Lal, MD, MSc
Associate chief quality officer, Inpatient Services
Janet Andrews, MD
Associate chief quality officer, Ambulatory Services
Derek Zhorne, MD
Associate Chief Quality Officer,
UI Stead Family Children's Hospital

8:35 a.m. **Update on Safety Initiatives**
Teri Brennan, MD, FACC
Chief medical officer, UI Hospitals and Clinics

9 a.m. **Emergency Room Innovations**
Paul Van Heukelom, MD, and Sarah Miller, MD

9:25 a.m. **Nursing Magnet Program and Quality Indicators**
Sara Caven, MSN, RN, CENP

9:45 a.m. **Where are they now? Follow-up from last year's TEDesque talks**
1. TelePrEP
Mike Ohl, MD
2. Nigerian Well Child App
Azeez Butali, DDS, PhD

10:15 a.m. **Break/Transfer to Breakout Sessions**

10:30 a.m. **Breakout Sessions**
1. Morbidity, Mortality, and Improvement
Carly Kuehn, MD, Wendy Fiordellisi, MD,
Jen Langstengel, MD, Ethan Kuperman, MD, MSc
Bean Conference Room, SE 301 GH
2. Slicer/Dicer
Maia Hightower, MD, MOH, MBA, and Katie Tunning
E178 GH

3. TeamSTEPPS: Promoting a Culture of Safety by Implementing a Teamwork Initiative at Iowa River Landing

Michelle Turner MSN, RN and
Rami Boutros, MD, MBA, FAAP
Seebohm Conference Room, EMRB 283

4. Quality and Safety Basics

Jeff Vande Berg, MS
ICTS Conference Room, C44-A GH

11:30 a.m. **Break for Networking and Pick up Lunch**
Medical Alumni Auditorium, E331 GH

Noon **Poster Awards**
Wendy Fiordellisi, MD, MS

12:10 p.m. Keynote Address: Josie's Story: Family-Centered Approaches to Patient Safety
Sorrel King, author, patient, and family advocate

Introduction: Alisha Loy, patient, mom, BS, CRCST

Objectives:

1. Discuss characteristics of an effective patient-family-health care provider relationship
2. Describe methods that can be used to facilitate effective communication among patients and providers
3. Discuss an adverse event that could be prevented by effective communication between patients, families, and providers.

1 p.m. **Sorrel King Book Signing/Networking**
(No CME/CE)
Medical Library, SE 324 GH

1:30 p.m. **Patient and Family Advisory Councils**
Joshua Paxton, Alissa Brandt Jarrett,
Marci Christiansen

2:00 p.m. **Building Quality into Program Design**
Alisha Loy, patient, mom, BS, CRCST,
and Sheila Ouverson, MPA

2:25 p.m. **Medication-Assisted Treatment (MAT)**
Alison Lynch, MD, and Jill Liesveld, MD

2:50 p.m. **Break/Transition to Bean Conference Room,**
SE 301 GH
CME/CE program adjourns

3 p.m. **Poster Pearls** (No CME/CE)
Bean Conference room, SE 301 GH

Objectives:

1. Describe recent and ongoing quality improvement and patient safety projects.
2. Identify available resources and generalizable lessons learned that others on the front lines of quality improvement and patient safety can use in future work.

3:45 p.m. **Wrap-up/Networking Reception**
Bean Conference room, SE 301 GH